

## A COVID-19 Update from Your Friends at Teeco Products

Irvine, CA 16881 Armstrong Ave. Irvine, CA 92606 (800) 854-3463 FAX (888) 854-3463

Auburn, WA 1601 Pike St. N.W. Auburn, WA 98001 (800) 426-9456 FAX (888) 426-9456

Sacramento, CA 7471 Reese Road Sacramento, CA 95828 (800) 225-6621 FAX (888) 225-6621

Rapid City, SD 414 E. Blvd. N. Rapid City, SD 57701 (800) 843-8660 FAX (888) 843-8660 Teeco locations remain open at this time and ready to serve you. Because we supply needed products to the Propane Industry, Teeco Products is deemed an essential business and not mandated to close at this time. People must have propane to heat their homes, run generators, cook meals, and more. Therefore the equipment we provide to propane businesses is crucial.

## **Cleaning and Safety Protocols**

We are continuing to monitor the effects of the pandemic and will modify our operations as needed to keep our employees, partners and customers safe. This includes limiting in-person visits from our Regional Sales Managers if needed, depending on their location and current COVID-19 guidelines.

We have implemented enhanced cleaning and sanitizing procedures at all locations. We encourage our customers to use our Online Ordering System when possible, however our branches remain open. If you need to visit one of Teeco's physical locations, please wear a mask that covers your nose and mouth and maintain social distancing protocols (a distance of 6 feet or more) for the health and safety of everyone. We ask this of you because we care!

## **Product Availability**

All of us at Teeco are committed to continuing the excellent service that we have always strived to provide. We have made it through the pandemic largely without much disruption to our supply chain. However, some manufacturers are currently experiencing delays that affect their ability to get products to Teeco and our customers. While we are doing our best to mitigate any inconvenience, please understand that there may be shipping delays at times on some product lines.

## **Product Training**

Teeco has offered virtual training sessions on a variety of products since the beginning of the pandemic. We will continue to work with our suppliers to provide the information and knowledge you need. Please let us know if you or your team are in need of any product training.

We are hopeful for the future and look forward to getting together at our usual meetings, conventions and more when we can safely do so once again!

Stay safe and healthy and we will see you again soon!

All of us at Teeco Products