



Standard Warranty Information for Baldor-Reliance® Products

Warranty return authorization policy / limited warranty policy for Baldor-Reliance® products

Scope of warranty

All Baldor-Reliance products are warranted against defects in workmanship and materials.

Warranty Service Center Locations:

Warranty service is available for all Baldor-Reliance products from ABB's Customer Service Center in Fort Smith, Arkansas, and from Baldor-Reliance Authorized Service Centers. A list of Authorized Service Centers is available on www.abb.com and from any ABB District Office or by contacting us at 479-646-5711.

Procedure to Receive Warranty Service:

Customers should take or ship "prepaid" the Baldor-Reliance product requiring warranty service to a Baldor-Reliance Authorized Service Center.

Repairs or Replacement within the Scope of the Warranty:

If a Baldor-Reliance product is defective due to workmanship or materials and the defect occurs during the warranty period, then ABB will either repair the product or replace it with a new one, whichever ABB believes to be appropriate under the circumstances. ABB is not responsible for removal and shipping of the Baldor-Reliance product to the service center, the re-installation of the Baldor-Reliance product upon its return to the customer, or any incidental or consequential damages resulting from the defect, removal, re-installation, and shipment or otherwise.

Warranty Period:

All Baldor-Reliance brand products are warranted against defects in workmanship and materials. Most are covered for 12 months from date of installation or 18 months from date of manufacture, whichever occurs first. Some products carry a longer warranty period as shown in the table below.

WARRANTY MATRIX for Baldor-Reliance Brand Products

| Product Category | NEMA | |
|--|------------------------|-----------------------|
| | Warranty Period | |
| | From Installation Date | From Manufacture Date |
| General purpose AC | 18 months | 24 months |
| Farm duty | 24 months | 30 months |
| Integral DC | 24 months | 30 months |
| RPM AC | 24 months | 30 months |
| Servo | 24 months | 30 months |
| General purpose - premium efficient | 36 months | 42 months |
| Washdown duty motors | 36 months | 42 months |
| Severe, Crusher, Quarry and Dirty duty | 36 months | 42 months |
| Large frame AC motors - stock | 36 months | 42 months |
| Farm duty - premium efficient | 36 months | 42 months |
| Inverter and Vector drive motors | 36 months | 42 months |
| Grinders / Buffers | 36 months | 42 months |
| IEEE 841XL and 661XL | 60 months | 66 months |
| RPM AC cooling tower | 60 months | 66 months |
| Product Category | IEC | |
| | Warranty Period | |
| | From Installation Date | From Manufacture Date |
| ABB LV IEC general performance | 12 months | 18 months |
| ABB MV IEC | 12 months | 18 months |
| ABB LV IEC ATEX | 24 months | 30 months |
| ABB LV IEC process performance | 36 months | 42 months |

BALDOR • RELIANCE

ABB MOTORS AND MECHANICAL INC.
PO BOX 2400, FORT SMITH, ARKANSAS 72902

Product Warranty Period Matrix

Motors

Rev. January 1, 2018

| Product Category | 12 Months | 18 Months | 24 Months | 36 Months | 60 Months |
|---|-----------|-----------|-----------------|-----------------|---|
| Definite Purpose AC motors | X | | | | |
| General Purpose AC motors | | X | | | |
| General Purpose AC motor - Premium efficiency | | | | X | |
| Severe, Crusher, Quarry and Dirty Duty | | | | X | |
| IEEE 841XL and 66XL heat exchanger motors | | | | | X |
| Large frame NEMA CA motors (5000 and above) | X | | | | |
| Large frame NEMA AC motors (stock product) | | | | X | |
| Farm Duty motors | | | X | | |
| Farm Duty motors - Premium efficiency | | | | X | |
| AC and DC gearmotors | X | | | | |
| Fractional DC motors | X | | | | |
| Integral DC motors | | | X | Purchase Option | |
| IEC DMI motors | X | | Purchase Option | | |
| RPM AC motors | | | X | | |
| RPM AC Direct Drive PM Cooling Tower motors | | | | | X |
| Inverter and Vector Drive motors | | | | X | |
| V*S Master Inverter and Vector Drive motors | | | | X | |
| Servo motors | | | X | | |
| ABB LV IEC motors - General performance | X | | | | |
| ABB LV IEC motors - Process performance | | | | X | Option |
| ABB LV IEC motors - Hazardous area ATEX | | | X | | |
| ABB MV IEC motors | X | | | | |
| Custom motors | | | | | Follows appropriate product family above. |

Drives and Motion Control

| Product Category | 12 Months | 18 Months | 24 Months | 36 Months | 60 Months |
|------------------|-----------|-----------|-----------|-----------|-----------|
| ACB Inverters | | X* | X* | | |
| Soft Starters | | | X | | |
| DC Controls | | | X | | |

*18 months from date of shipment/24 months from date of manufacture

Other

| Product Category | 12 Months | 18 Months | 24 Months | 36 Months | 60 Months |
|-------------------------|-----------|-----------|-----------|-----------|-----------|
| Grinder/Buffer products | | | | X | |
| Gear reducers | | X | | | |

Warranty is based on date of manufacture as indicated on the product nameplate. ABB Motors and Mechanical Inc. reserves the right to repair or replace any product that is deemed to be in warranty. All warranty claims are subject to verification by inspection at an authorized service center or the factory. Warranty covers material and workmanship only. Proof of purchase may be required. A 6 month shelf life from date of manufacture will be allowed on all Baldor-Reliance products. (18 month warranty +6 month shelf life = 24 months from date of manufacture maximum.) Contact your local ABB Motor and Mechanical Inc. sales office for information on the extended warranty purchase option.

Note: Certain high thrust pump or heavy belted motors may have normal bearing life that is less than the motor warranty period.